



COMPREHENSIVE UTILITY SUPPORT — FOR STUDENT HOUSING —

The utility billing and expense management process for student housing communities is far from simple. Utilities are complex and require a hands-on, expert approach to avoid late fees, errors, legal fees, and other unnecessary costs. To ensure your utility process is easier on your team, and effectively managing every step of the process, use one of our customizable solutions below.

SERVICE GUARANTEES

- ✓ **No late fees**
- ✓ **Timely, accurate billing**
- ✓ **Vacant recovery**
- ✓ **100% U.S.-based service**
- ✓ **Rate audit**
- ✓ **Owner conversion**
- ✓ **New account**
- ✓ **Meter maintenance**
- ✓ **Legal indemnification**

— BENEFITS —

- Online access to utility invoices & data
- Seamless integration
- Live customer support
- Reduced administrative costs
- Estimated final bills

CUSTOM SOLUTIONS

STANDARD	STUDENT DIRECT
<p>Funds requests sent to community before provider payment and student billing recovery.</p> <p>Conservice works with the community to bill and collect from students.</p> <p>Students billed promptly after receipt of provider bills and can be due with rent.</p>	<p>Funds requests sent to community after provider payment and student billing recovery.</p> <p>Bills and collections directly from students</p> <p>Students billed promptly after receipt of provider bills.</p>

— ADDITIONAL SERVICES —

- Meter management
- Rate & sales tax audits
- Vendor & contract management
- Energy procurement
- Due diligence reporting
- Credit reporting (rent + utility)
- Energy analytics & benchmarking
- Legal & regulatory support

CONTACT US

www.conservice.com | 866.947.7379

CONSERVICE STUDENT DIRECT

- Hand off billing, invoicing, & collecting
- Eliminate pre-funding
- Reduce your administrative burden
- Enhance the move-in experience
- Simplify the turn process
- Resident & leasing office support

CONSERVICE STUDENT DIRECT

- Timely bill processing & payment
- Vacant management & recovery
- Sales tax audits
- Online custom reporting
- Bill auditing & resolution
- Budget forecasting & online tools

RESIDENT TOOLS | PAYMENT PORTAL

- Online payment portal for residents
- Accessible 24/7 from ANY device
- Maintenance requests
- Community event calendar & updates
- Accepts rent & utility payments
- Full software & data integration

BILLING | EXPENSE RECOVERY

- Timely & accurate utility bills
- Online custom reporting
- Regulatory support
- Vacant cost recovery
- Seamless data integration
- Resident & leasing office support

METERS | METER MANAGEMENT

- Expert meter installation
- Online daily meter reads
- High usage tracking & leak detection
- Property & portfolio reporting
- Conservation incentive for residents
- Custom maintenance plans

SUSTAINABILITY SOLUTIONS

- Portfolio Manager uploads
- Benchmarking compliance
- ENERGY STAR certification
- Asset-level GRESB reporting
- Green loan compliance
- Efficiency opportunity identification
- Detailed utility cost breakdown
- Utility management & bill-back analysis
- Energy opportunity audit
- Weather normalization
- Waste management
- Waste stream auditing
- Energy procurement in deregulated markets
- Waste stream audits
- Carbon footprint tracking
- Renewable Energy Credit (REC) purchasing

CONTROL | ANCILLARY MANAGEMENT

- Contract management
- Digital storage & contract access
- Vendor credentialing & tracking
- Critical alerts for expiring contracts
- Insurance document tracking
- Vendor certification verification

RENT PLUS | CREDIT REPORTING

- Unique amenity for residents
- Resident rent & utility payment reporting
- Credit fraud protection
- Resident education program
- Rent & utility balance reminders
- Budgeting & finance tools for residents

SYNERGY | UTILITY MANAGEMENT

- Timely bill processing & payment
- ENERGY STAR benchmarking
- Online custom reporting
- Bill auditing & resolution
- Budget forecasting & online tools

BILLING | UTILITY EXPENSE RECOVERY

- Timely & accurate utility bills
- Online custom reporting
- Regulatory support
- Owner & management support
- Convergent rent billing
- Seamless data integration

METER MANAGEMENT

- Expert meter installation
- Online daily meter reads
- High usage tracking & leak detection
- Property & portfolio reporting
- Conservation incentive for tenants
- Custom maintenance plans

OPTIMIZE | ENERGY & SUSTAINABILITY

- Energy & rates procurement
- Market opportunities
- Rates analysis & recommendations
- Energy efficiency audits
- Sustainability cost analysis
- Building improvements

TENANT TOOLS | PAYMENT PORTAL

- Online payment portal for tenants
- Maintenance requests
- Accepts rent & utility payments
- Full software/data integration
- Customizable design

SUSTAINABILITY SOLUTIONS

- Portfolio Manager uploads
- Benchmarking compliance
- ENERGY STAR certification
- Asset-level GRESB reporting
- Green loan compliance
- Efficiency opportunity identification
- Detailed utility cost breakdown
- Utility management & bill-back analysis
- Energy opportunity audit
- Weather normalization
- Waste management
- Waste stream auditing
- Energy procurement in deregulated markets
- Waste stream audits
- Carbon footprint tracking
- Renewable Energy Credit (REC) purchasing

EXPERT REGULATORY SUPPORT

- Lease reviews
- Billing compliance
- Extensive industry experience
- Utility regulation monitoring
- Legal support

CONTROL | ANCILLARY MANAGEMENT

- Contract management
- Digital storage & contract access
- Vendor credentialing & tracking
- Critical alerts for expiring contracts
- Insurance document tracking
- Vendor certification verification

EXCELLENT CUSTOMER SERVICE

- Live, in-house call center
- Convenient online account access & payments
- Multilingual service agents
- Extended customer service hours
- Billing manager for each property